

OVERVIEW

June 2015



Welcome

Welcome to the latest edition of NHS Islington Clinical Commissioning Group's PPG Overview. We'll be sharing national and local involvement and commissioning news, as well as keeping you up to date with what is happening at the CCG.

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New Lay member – Lucy de Groot, CBE

We would like to express a warm welcome to our newest Lay Member to the Governing Body, Lucy de Groot, CBE.



Lucy de Groot has worked in senior management roles in local and central government, including as the Chief Executive of Bristol City Council and as a Director of Public Services at the Treasury. She recently retired as the Chief Executive of the national charity Community Service Volunteers (CSV). She is a Trustee of the Baring Foundation and Vice Chair of Governors the Working Men's College in Camden. She started her working life as a community worker in north Islington and has lived in the borough for the last fifteen years.

Dr Gillian Greenhough - Chair of Islington Clinical Commissioning Group (CCG) said,

"I'm delighted to welcome our newest member to our Governing Body. She brings with her a wealth of experience that will be a valuable asset to the CCG. I have no doubt that her presence, experience, involvement and input will considerably strengthen us going forward. Lucy, along with her knowledge and understanding of our local community will be a great asset and I am sure the Governing Body will benefit from her fresh perspective to help improve the health and wellbeing of Islington's patients and services users."

The CCG has appointed Lucy as Lay Member and Chair of the Audit Committee replacing Anne Weyman who stepped down in March 2015.

Lucy de Groot said,

"I am honoured to be appointed as Lay Member of Islington CCG. Getting the best possible services to enable all the diverse local communities in the borough to lead the healthiest possible lives I am sure will be challenging. I am conscious that there is some great work going on. I will be working hard with colleagues in the CCG and across the borough to ensure that we continue to focus on improving people's health and wellbeing and reducing health inequalities in Islington."

Annual Report and Account 2014/15

Islington CCG submitted its second [2014/15 Annual Report and Accounts](#) to NHS England on 29th May which covers the period from 1 April 2014 to the 31 March 2015.

The reports details how the CCG has performed over the past year and highlights some of the work we have been doing to improve the health of our population. Alison Blair, Chief Officer, said:

"This year's achievements have only been possible through working in partnership with our partners - the Council, local hospitals and community services, patients and carers, along with the commitment of the staff from Islington CCG member GP practices."

The report will be formally presented at the CCG's Annual General

Community member vacancies at the CCG

There are currently opportunities for Islington residents to be involved in some of the decision making groups at the CCG.

You do not need specialist knowledge in the areas listed below. The CCG are looking for articulate people, who are experienced in reading meeting minutes and who are committed to and interested in improving health services for Islington residents. Please note that there is a short application process to join any of the groups.

Committees:

- Strategy and Finance Committee
- Patient and Public Participation Group
- Quality and Performance Committee

Working Groups:

- Primary Care Strategy Group
- Medicines Management

If you're interested in applying for any of these roles please email rebecca.muncey@nhs.net or call 0203 688 2990 and we can send you information.

Meeting on 16 September along with "Year in Review", which provides an at-a-glance summary of the CCG.

Below are some of the ways that Islington CCG is working to improve health services and health outcomes for people in Islington:

- Islington's **reablement** service, delivered by Hillside Clubhouse, is supporting people with long term mental ill health to make a transition back into employment. Some who have been through this programme have gone on to become reablement support workers, inspiring others to make the same successful journey that they have
- Islington's team of **dementia navigators** are helping people to find information about housing, social care services, plan a will and many other areas, an example of how we are working to provide more personalised, joined up care for individuals

We have also played a key role in the continuous improvement of care delivered by local hospitals, including:

- improving overall effectiveness and speed of **patient care** for those using services at Moorfields and Whittington Health, helping them to get access to effective treatment more quickly, and at their place of choosing
- investing in the **Ambulatory Care Unit** at Whittington Health, a service that provides medical care for patients without the need for overnight hospital stay, one of a range of improvements helping the Trust to perform amongst the best in England, during a year in which A&E departments have seen higher attendances than at any point in the history of the NHS

To find out more about clinical commissioning in the NHS, please visit our website and watch a short video to understand what we do:

www.islingtonccg.nhs.uk/aboutus

NHS 111 and GP Out of Hours Patient Representative Group

Barnet, Camden, Enfield, Haringey and Islington NHS Clinical Commissioning Groups (CCGs) have recently recruited interested service users to help with plans to improve local urgent care services across North Central London. Representatives of the NCL-wide patient participation group will advise and comment as we proceed with the NHS 111 and GP Out of Hours procurement process, commenting on the plans, communication materials, and service specification for the future integrated service as well as being part of the evaluation process to select the new service provider. Islington has 3 representatives on this group.

The procurement brings together out-of-hours GP services with the NHS 111 24-hour telephone service to improve service users' experience of using and accessing urgent care services, making sure they receive the best care, from the best person, in the right place, at the right time.

In addition, due to a high level of interest from Islington residents, a local Islington patient reference group, known as the OOH/111 Islington Community Reference Group, has also been formed. The group meets every month during the procurement, and nominates representatives to attend the NCL-wide patient reference group.

Patient held record community group

We are developing an online medical record (which can also be printed out) that will address some of these issues. We would like your help to develop this record so that it's user friendly and contains all the information you would like to see.

We are holding monthly community meetings starting on **24th July, 2-4pm** to discuss the project. This will be an opportunity to learn about the project, meet the provider and share your views. The first meeting will take place at Islington Clinical Commissioning group, 338-346 Goswell Road, London EC1V 7LQ. Please email Rebecca Muncey at Islccg.engagement@nhs.net or call 0203 688 2990 to register your interest.

Don't worry if you cannot attend the first meeting. We can send you the meeting papers and get your views via email and post.

New Community Gynaecology Service

Whittington Hospitals new **Community Gynaecology Service** will be delivered from four community health centres across both Haringey & Islington has now opened. The service offers a range of gynaecology assessment, investigation and treatment for adult females aged over the age of 16, who are registered with GP practices in Haringey or Islington.

The clinics will run from the following health centres:

- Tynemouth Road Health Centre, Tynemouth Road, Tottenham, N15 4RH
- Hornsey Central Health Centre,

NHS Minor Ailment Service animation

The Royal Pharmaceutical Society has launched a new animation to raise awareness of the NHS Minor Ailments Service available from community pharmacies.

Common illnesses such as coughs and snuffles affect us all from time to time. If you are suffering from a common illness such as a cold, hayfever, diarrhoea or other minor illness, do you really need to make an appointment to see the doctor?

The Minor Ailments Service allows patients to get treatment at a local pharmacy for a range of minor ailments without going to their GP to obtain a prescription. This allows patients to get treatment quicker and ease the burden on GP services. Pharmacists are trained to treat common conditions and can refer you to your GP if your illness requires a prescription medicine or a GP appointment

The service is available to customers who:

- are entitled to free prescriptions
- are registered with a doctor taking part in the Minor Ailments Service
- are suffering from a minor illness included in the local service

[Watch NHS Minor Ailment Service animation](#)

Dying Matters: talk, plan, live

Islington CCG supported Dying Matters Awareness Week 2015 to encourage people to talk openly about dying, death and bereavement to make sure their end of life wishes are met. Dying Matters Awareness Week, a national campaign organised by Dying Matters is taking place 18 - 24 May. The theme of the fifth national annual Dying Matters Awareness Week was 'Dying Matters: talk, plan, live'. Its underlying premise is that we only get one chance to have our dying wishes met, which is why it's vital to talk, plan and make arrangements for the last years of life – before it's too late.

Islington CCG in partnership with St Joseph's Hospice held an event on Wednesday 20th May that offered free workshops on topics such as will writing, recording funeral wishes and planning future care, plus free complementary therapy taster sessions.

Jennie Hurley, a Practice Nurse and member of Islington CCG's Governing Body, said

"Dying, death and bereavement are sensitive subjects that people find uncomfortable to talk about. As individuals, we all need to have conversations that express our wishes and choices during our Last Years of Life. We're encouraging everyone to talk about the necessary planning and to take simple steps to make their end of life experience better, both for them and for their loved one."

In addition Islington CCG commissioned the production of a booklet designed for service users and their carers that provides an overview of services available to them. The booklet is available in both standard and easy read versions and was produced as a direct result of feedback through the local resident service user group "Voice for Change" commissioned by the CCG and run by St

- Bingfield Health Centre, 8
Bingfield Street, N1 0AL
- Holloway Health Centre, 11
Hornsey Street, N7 8GG

Joseph's Hospice.

Services for people in their last years of life and their carers:

[Last Years of Life Easy Read Brochure](#)
[Last Years Of Life Standard Brochure](#)

GP evening and weekend appointments to increase

A pilot scheme has been launched by a group of GPs in Islington looking to create three new primary care hubs that will offer evening and weekend appointments.

The primary care hubs, which are to be located at three existing primary care centres in the north, central and south areas of the borough, will offer extra appointments during weekday evenings until 8.00pm and on weekends from 8am – 8pm.

Dr Sunil Limaye, a practice co-ordinator and local GP who is involved in the pilot scheme, said, "This pilot is designed to help make what we do every day even better, through collaboration, integration, scale, agility and smart use of technology.

"We want patients to be able to say, "Now I can see my doctor after work or at the weekend ... book an appointment or get my prescription online ... get a test arranged without having to wait for ages ... talk to a GP on the phone when I'm worried about my breathing ... go to the Urgent Care Centre and the doctor can see my records ... see a local GP when my own surgery is closed ... get my medicines if I run out without having to go to hospital ... be sure that my GP knows what I'm allergic to".

"We passionately believe that this pilot is the next logical step towards improving patient access to primary care in our inner city borough."

This is part of the Prime Minister's Challenge Fund, a £350 million investment in GP services across England. The 2015/16 funding will deliver on the promise of a new deal for primary care, as highlighted in the NHS Five Year Forward View.

For patients across England, this will mean:

- 18 million people will, by March next year, be offered more evening and weekend, video, email and telephone consultations, the equivalent of 8,000 more appointments a day
- over 8.5 million people will see redevelopment of their existing practices, to increase clinical space and offer additional services
- greater access to pharmacists, nurses and speech therapists from local GP surgeries
- more personalised advice from pharmacists who will be able to access medical records
- more tests, treatments and services offered closer to people's homes, including minor operations and blood tests

More information can be found [here](#).

Website re-design

In response to feedback and comments about Islington Clinical Commissioning Group's (CCG) website, we have launched a new homepage.

We want you to be able to use the website as a 'first point of contact' to find information about the CCG, including events and updates, and ways that you can get involved in your local NHS.

Help us improve Islington CCG's website by visiting our [new look website](#) and giving us your [feedback](#)

Dates for Diary

Pan-Islington Patient Participation Group Meeting:

10th December 2015 (2:30pm – 4.30pm) at [Resource for London](#) 356 Holloway Road N7 6PA.

Locality Patient Participation Group Meetings:

South Locality meeting **9th** September (6:00pm – 8.00pm) at [St Luke's Community Centre](#), 90 Central Street, London EC1V 8AJ.

Central Locality meeting 24th September 2015 (6:30pm – 8.30pm) at [Laycock Street Professional Development Centre](#), Laycock Street, London N1 1TH.

North Locality meeting 10th September 2015 (2:00pm – 4.00pm) at [Resource for London](#), 356 Holloway Road, London N7 6PA.

Publications

If you are looking for minutes of meetings [click here](#)

Contact us

Health Voice Islington:

Do you use health services in Islington? [Tell us your experience](#)

Your view:

Let us know your views on the newsletter, or anything else about communications. Contact Comms team: islccg.media@nhs.net

More Information:

[Visit our website >>](#)

[Follow us on Twitter >>](#)

Other news

Whittington Health

[TB centre celebrates first birthday](#)

[Whittington Health celebrates Equality, Diversity and Human Rights Week 2015](#)

[Nurse and midwife of the year announced on International Nurses Day](#)

University College London Hospital

[New website pages to mark World MS Day](#)

[Working together to improve research](#)

[Prostate cancer team win BMJ award](#)

