

Engagement Opportunities at the CCG

Share your views and help us improve care

- We are developing an online medical record (which can also be printed out) that will help to improve care. We would like your help to develop this record so that it's user friendly and contains all the information you would like to see.

We are holding monthly community meetings starting on 24th July, 2-4pm, to discuss the project. This will be an opportunity to hear about the project, meet the provider, share your views and feed in to the design and content of the record. The first meeting will take place at our offices Islington Clinical Commissioning group, 338-346 Goswell Road, London EC1V 7LQ.

Please email Rebecca Muncey at rebecca.muncey@nhs.net or call 0203 688 2990 to register your interest. If you cannot attend meetings we can still send you the meeting papers via email or post.

Give your anonymous feedback on health services you use

- The anonymised online survey Health Voice Islington is now part of Islington CCG's website and can be accessed via the CCG homepage. This survey allows Islington residents to give anonymised feedback on NHS services they have used in the past year.
<http://www.islingtonccg.nhs.uk/healthvoice/>

Community Member Vacancies

- We currently have opportunities to be involved in some of our decision making groups at the CCG.

There is a short application process to join any of the groups. The CCG are looking for articulate people who are confident in contributing to formal meetings, have experience of reading minutes and are committed to and interested in improving health services for Islington residents.

If you're interested please email rebecca.muncey@nhs.net or call 0203 688 2990 and we can send you information about these roles. Please note you do not need specialist knowledge in the areas listed below.

Committees:

- Strategy and Finance Committee
- Patient and Public Participation Group
- Quality and Performance Committee

Working Groups:

- Primary Care Strategy Group
- Medicines Management

OOH/111 Community Group

- We have had lots of comments and suggestion on our proposal to combine NHS111 with the GP out of hours service.
- The North Central London reference group for OOH/111 is up and running. They have had two meetings so far.
- Some people from the NCL group will sit on the procurement panel when the procurement starts.
- We have set up an Islington community reference group which feeds in to the North Central London reference group.
- Four members from our Islington group attend the NCL group each month.
- The NCL group has seen an early draft of the service specification, which they are commenting on and these comments will feed in to the following draft.
- A series of recommendations have been made from the insight gathered in Islington. By August we will be able to let everyone know how these have been taken forward.
- The next draft will be available in July and we will distribute this to PPG members and there will be time for everyone to feed back their comments.
- Islington has done great engagement so far, having spoken to over 200 people, and more time is being taken to do thorough engagement work across the five boroughs.